



**AUM Library
Annual Report
June 1, 2014 – May 31, 2015**

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**AUM Library
Annual Report
June 1, 2014 – May 31, 2015**

Submitted by:
Phill Johnson, Dean of the AUM Library

Executive Summary

The AUM Library continued to experience a plethora of changes and challenges throughout the past year. Phill Johnson was hired as the new Dean and he began work in early February. The Interim Dean, Barbara Hightower, began winding up her duties in anticipation of her retirement on March 31. Progress continued to be made toward finalizing the inventory of our collections, though it will be some time before that project is completely finished. Records cleanup is another ongoing project that is expected to continue through 2016 and into 2017. Improvements to the comfort and appearance of the Library were made, but much work remains to be done in that area. The online reservation system for our group study rooms was successful, though we would like to add more group study rooms to better accommodate the needs of our students. Unfortunately, our ability to add additional study rooms will be difficult due to the loss of space over the past few years. Partnerships with the Warhawk Academic Success Center and the Learning Center were initiated; including providing research support, co-sponsoring events, and collaborating on conference proposals.

The Library experienced an overall decrease in the number of items checked out by users over the past year. Likewise, Government Documents experienced a decrease in reference transactions. However, there was an increase in the number of users in Archives & Special Collections. The number of students utilizing our study space, particularly on the second floor, is on the rise. Reference Desk interactions decreased by 7% over the past year. Library instruction decreased significantly again this year, declining by 25.3% in the number of sessions taught and by 17.1% in the number of students attending those sessions. In the past, this decline was attributed to students in ENGL1010 no longer having to perform a research assignment. That change began with the Fall 2013 semester, representing a 56% decrease in the number of sessions performed for the English Composition courses that year.

The budget continued to be an issue due to a 20% cut to the Library's O&M budget during the previous budget cycle. That cut resulted in the cancellation of multiple databases, the downsizing of other databases, and the cancellation of multiple journal subscriptions. Despite those cuts, the Library was able to somewhat offset the cancellations by leveraging electronic access whenever possible. However, our ability to provide the resources to support the curriculum and research needs of our students and faculty remains considerably diminished. In the past, the increase in the number of interlibrary loan requests was partially attributed to budgetary issues, but that does

not seem to be the case this year as we saw a 2.2% decrease in the number of transactions handled.

The Library continues to face a number of significant staffing challenges. We currently have seven faculty (including the Dean), 14 full-time staff, three part-time staff, and a significant number of student workers to ensure the operations of the Library are carried out during our 85.5 hours of operations each week. The Dean is the direct supervisor for four faculty members and eight full-time staff (57% of the Library's full-time employees). Given our current structure, direct reports to the Dean should be no more than five (24% of the full-time employees). And with the retirement of Interim Dean Barbara Hightower in March, the Library was left without a full-time Library Instruction Coordinator. This left us in the position of having to shift those duties to other librarians until we are able to hire a replacement.

The Head of Public Services position also continues to remain vacant. This position is critical to the operation of the Library as Access Services, Archives/Special Collections, Collection Development, Government Documents, Library Instruction, and Reference typically fall under Public Services. In the absence of a Head of Public Services these areas of operations continue to report to the Library Dean.

Government Documents continues to be staffed by two full-time staff coupled with the assistance of our Collection Development Librarian. To adequately function as a regional depository, it is desirable that the full-time faculty position for this area be filled.

Goals for 2015-2016

- Hire a Head of Public Services
- Hire a new Library Instruction Coordinator
- Complete the inventory of the collections and cleanup of the online catalog
- Increase collaboration with other campus units
- Increase awareness of the Library's resources
- Continue to improve our space
- Digitization of archival collections and our collection of theses

Access Services Circulation/Reserves

Submitted by:
Karen Williams, Access Services Librarian

The Access Services unit supports the mission of the AUM Library by providing access to the physical information resources that support the curriculum and research needs of AUM's faculty, students, and staff. The unit also assists in supplying the informational needs of the general public. The Access Service unit is located on the first floor and offers the first opportunity for patrons to ask questions concerning the library, the building, and the campus. This unit is responsible for checking out circulating materials, including reserve materials and books borrowed via interlibrary loan and universal borrowing. The unit is also responsible for the maintenance of the circulating collection, including shelving new books, re-shelving, shelf-reading, and stacks maintenance. The Access Services unit has one faculty librarian position, 4 full-time staff positions and 2 part-time staff positions. The librarian position was staffed by Karen Williams. The full-time staff positions were staffed by Tom Russell, Tone Aultman, Tabitha Singleton, and Beth Parrish.

Between June 1, 2014 and May 31, 2015 a total of 9,785 materials were circulated. This is a 7 % decrease from the previous year, when 10,423 materials were circulated. (See Appendix A) The literature, history, social sciences and philosophy/psychology/religion areas of the collection had the most use. (See Appendix B) The total use of traditional reserves items, including newspapers was 1,280. There were 345 items placed on traditional reserve. There was one electronic reserve item, which was used one time. (See Appendix C and D)

The circulation of materials increased in the following user groups: consortia, continuing education, AUM staff, and visiting scholar. All other user groups remained the same or saw a decrease in circulation. (See Appendix A).

Group study rooms were checked out a total of 1,026 times. The most popular times to check out the group study rooms were between the hours of 12:00-3:00 PM. (See Appendix F)

Goals Completed for the 2014-2015 year:

1. Inventory for the main, juvenile and picture book collection was completed.

Goals not accomplished for 2014-2015

1. The inventory for the oversized and off-site collections has not been completed.
2. Investigate feasibility of automatically sending delinquent accounts to the Cashier's Office via Banner. (Assessment: process and needed steps determined, interested parties contacted). This has not been thoroughly investigated.

Goals for 2015-2016

1. Continue towards the completion of the goals currently in progress and the goals not accomplished.

APPENDIX A

CIRCULATION DEPARTMENT STATISTICS FOR 2014-15

(excludes ILL charges and universal borrowing charges)

Patron Group	2013-2014	2014-2015	%Change
AUM Alumni	265	204	-23%
Community Users	383	347	-9%
Consortia	173	185	7%
Continuing Ed. Students	0	3	300%
Emeriti (NEW GROUP)	--	4	N/A
FAC (Auburn)	0	2	N/A*
MFAC (AUM)	1,385	1,349	-3%
MGRAD (AUM)	1,521	920	-40%
MSTAF (AUM)	612	829	35%
MUND (AUM)	6,010	5,822	-3%
Visiting Scholars	58	93	60%
Total	10,423	9,785	-7%

* Category has been phased out for AU- UB Faculty category

APPENDIX B Circulation Transactions by Library of Congress Classification

Class	#Trans	Class	#Trans	Class	#Trans	Class	#Trans	
AM	2	HA	11	ND	95	S	6	
AP	1	HB	16	NK	12	SB	6	
B	47	HC	17	NX	4	SD	2	
BD	7	HD	84	P	36	SK	2	
BF	133	HE	4	PA	78	T	15	
BJ	23	HF	51	PB	1	TA	1	
BL	72	HG	6	PC	18	TD	4	
BM	4	HJ	7	PE	46	TK	14	
BP	9	HM	81	PF	3	TL	17	
BQ	1	HN	22	PG	18	TN	2	
BR	49	HQ	199	PJ	23	TR	8	
BS	29	HS	5	PK	1	TS	3	
BT	14	HT	28	PL	19	TT	2	
BV	18	HV	210	PN	634	TX	12	
BX	46	HX	6	PQ	67	U	7	
CB	2	JA	4	PR	643	UA	10	
CC	1	JC	28	PS	829	UB	16	
CR	3	JF	21	PT	28	UF	1	
CT	35	JK	48	Q	14	VA	1	
D	121	JN	4	QA	198	W	7	
DA	54	JQ	16	QB	4	Z	40	
DB	5	JS	2	QC	19	ZA	1	
DC	41	JV	9	QD	23			
DD	30	JX	4	QE	4			
DF	10	JZ	25	QH	32			
DG	30	K	2	QK	1			
DK	28	KD	1	QL	20			
DP	1	KF	77	QM	2			
DR	14	KJA	1	QP	41			
DS	136	LA	12	QR	19			
DT	54	LB	338	R	21			
DX	2	LC	82	RA	29			
E	486	LD	4	RB	19			
F	156	LF	3	RC	152			
G	20	M	13	RD	3			
GE	14	ML	43	RF	4			
GN	39	MT	2	RG	5			
GR	6	N	149	RJ	10			
GT	10	NA	43	RM	27			
GV	51	NB	35	RS	2			
H	24	NC	18	RT	94			
							TOTAL	7,046

Appendix C Miscellaneous Statistics

	2013-2014	2014-2015	%Change
ALL print reserve charges (includes newspapers)	1,628	1,280	-21%
Guest cards purchased	25	19	-24%
K-12 Students	137	232*	69%
Monies Collected	\$3,445.61	\$3,241.98	-6%

*under reported the signing in of K-12 students has not been enforced

Appendix D Reserve Statistics-Print

Semester	# of Reserve items
Summer 2014	16
Fall 2014	151
Spring 2015	178
Total	345

Electronic Reserves

Semester	Database link	Posted Article	Open Web	Uses
Summer 2014	0	0	0	0
Fall 2014	1	0	0	1
Spring 2014	0	0	0	0
Total	1	0	0	1

Appendix E MONEY RECEIVED AT CIRCULATION

Category	Amount
Book and Material Replacement	\$ 357.89
Fines	\$ 1,995.00
Guest Card Purchased	\$ 500.00
ILL Charges	\$ 389.09
Total	\$ 3,241.98

Appendix F Group Study Rooms Circulation by time of day

Time	# of Checkouts
7:30 am	10
8:00 am	37
9:00 am	58
10:00 am	68
11:00 am	59
12:00 pm	111
1:00 pm	115
2:00 pm	119
3:00 pm	120
4:00 pm	84
5:00 pm	84
6:00 pm	87
7:00 pm	45
8:00 pm	19
9:00 pm	10
Total	1,026

Archives & Special Collections

Submitted by:

Samantha McNeilly

Library Instruction Coordinator/Archives & Special Collections Librarian

Introduction:

The Archives & Special Collections unit serves the University community in the preservation and administration of institutional records and manuscript collections. The unit's primary responsibility is to document the history of the University and to facilitate access of source material for administrators, faculty, students, and alumni.

The unit is located in room 802 of the Library Tower. The posted hours of operation are Monday-Friday from 8:00am until 5:00pm. However, actual hours of operation may vary due to staff scheduling for desk shifts and other duties. The unit consists of one librarian and one part-time student worker.

Collection Size and Growth:

Special Collections holds just over 6,000 items which have been cataloged in Voyager. During the past year, Special Collections added 16 new titles. The University Archives & Manuscripts section currently holds approximately 800 cubic feet of records. The following materials represent the most substantial accessions over the past year:

- 8 cubic feet of Lella Warren materials
- 6 cubic of Nancy Anderson materials
- 22 Minute and Record books from Temple Beth Or
- 1 cabinet of Tenure & Promotion materials from the Provost office

Physical Environment and Conditions:

The department moved to a larger area on the 8th floor in 2011. In the process, the department gained approximately 500 sq. ft. of floor space and was able to add shelving to accommodate a backlog of unprocessed materials which previously had been stacked on the floor or stored in study carrels on another floor. The added space allowed us to process some collections that were unable to be processed in our previous location due to space constraints, such as the records of the offices of the Chancellor and the Provost. However, after placing these materials on shelves and having received new acquisitions from various campus units, we are almost at maximum capacity once again. In an effort to maximize space efficiency, the staff identified items that could be moved to the off-site storage facility, as well as the deaccession and donation of blueprints to a local historical society. Despite the relocation of some materials to the off-site

storage facility, the Archives department is still experiencing space issues and will require additional storage space in the future. The staff also continues to strive for the most desirable environmental conditions in the unit through the following methods: running dehumidifiers when necessary, the addition of UV blocking window film was accomplished in 2014.

Records Management Activities:

Samantha McNeilly serves as the University Liaison to the State Records Commission concerning matters of records management. The department also assists faculty and staff across campus with bulk shredding needs by coordinating service through the University's shredding vendor, Cintas.

The records disposition statistics for the past year are as follows:

- Total number of Records Disposition forms approved: 12
- Volume of records approved for destruction: 154 cu. ft.

Projects and Accomplishments:

- Archives and Special Collections has a regular student worker who assists in processing collections.
- Collaborated with the Alabama Dept. of Archives and History on project for National Archives Month
- A digitization project to scan all of the theses held in the Archives was undertaken, over 200 theses were scanned and uploaded into our digital management system CONTENTdm
- Worked with Univ. Relations on new pamphlet and logo for Archives & Special Collection dept.
- Oversaw digitization project of History Dept. professor Dr. Steve Gish's collection of Nelson Mandela materials and other materials from his research.
- Processing: the following collections were processed to some degree during the past year:
 - Capri Files (annual accession)
 - Lella Warren collection
 - Temple Beth Or

Usage Statistics:

The number of walk-in visitors to Archives and Special Collections during 2014-15 was 53. This figure is up from 2013-14 during which there were 49 visitors. Our largest patron group continues to be undergraduate students, followed by AUM faculty, staff, and graduate students, who use our facilities at nearly an equal ratio. There was a 75% increase in the number of

faculty, staff, and graduate students who visited during 2014-15. A detailed report of statistics in the aforementioned areas can be found at the end of this report.

Goals for 2014-15

- Acquisition and processing of the Temple Beth Or collection (received 1st installment of the collection in 2014)
- Continue digitization of Woodham Family Genealogy collection
- Continue digital database of photos
- Increase awareness of Records Management program
- Increase awareness of Archives & Special Collections holdings
- Continue working with the Technical Services unit to build our digital library holdings by adding more digitized materials using CONTENTdm
- Analyze collections that would be suitable for digitization

Archives & Special Collections Usage Statistics

Walk-in Visits by Patron Type							Walk-in visits by Area				
Status	Faculty	Staff	Under-graduates	Graduate Students	Public	Total		Special Collections	Archives	Genealogy	Total
2014							2014				
June	0	0	0	0	2	2	June	2	0	0	2
July	2	1	0	2	1	6	July	3	3	0	6
August	1	0	1	0	1	3	August	2	1	0	3
September	0	0	5	0	0	5	September	0	5	0	5
October	0	0	6	1	2	9	October	2	6	1	9
November	0	2	1	1	1	5	November	1	3	1	5
December	2	0	1	0	0	3	December	2	1	0	3
2015							2015				
January	1	0	0	0	0	1	January	1	0	0	1
February	0	0	0	0	1	1	February	0	1	0	1
March	0	0	1	0	0	1	March	1	0	0	1
April	0	2	8	0	0	10	April	7	0	3	10
May	1	2	0	3	1	7	May	5	2	0	7
total	7	7	23	7	9	53	total				53
Walk-in Use by Patron & Collection Type											
Status	Faculty	Staff	Under-graduates	Graduate Students	Public	Total					
Special Collections	5	4	7	6	6	28					
Archives	2	2	13	1	2	20					
Genealogy	0	1	3	0	1	5					
Total	7	7	23	7	9	53					

Collection Development

Submitted by:

Rickey Best, Collection Development Librarian

Introduction

The library ordered 1,298 titles for the collection (1,287 monographs, 11 video recordings). During the 2013-2014 reporting year, the library received as gifts 893 hardback titles, 631 paperback, 88 periodical issues, and 64 DVD/video/audio discs, and 3 cu. ft. of manuscript records from Nancy Anderson. Of this total, the library added 92 hardback titles (10%), 95 softback titles (15%), 0 periodical issues and 37 of the DVD/video/audio discs (58%).

During this year, the library was able to restore the Sage Premier database, and additionally added the Royal College of Nursing Journals collection. This database we were forced to add do to the withdrawal of the journals from Ebsco's CINAHL Plus-Text database. This required an expenditure of \$11,081 that was unanticipated when the fiscal year began. The library was forced to restore access to the ProQuest Newsstand database since that database provided access to the Wall Street Journal, an essential resource. More than 200 newspapers were added back to the collection with the addition of this database.

The Library conducted a survey for titles the faculty wished access to. The faculty requested 75 new titles with a subscription cost of \$76,510.

The Library began its experimentation with patron driven acquisitions, licensing content from EBook library. Beginning in December of 2014, through May, 2015, the library patrons had accessed 35 titles with an access cost of \$998.12. One title exceeded the 3 loans cap and was purchased. Discussions were under way with the collection development liaisons regarding opening up the subject areas covered. Currently, the collection covers Biology/Natural History, Computer Science/IT, Education, Literature, Nursing and Social Sciences.

Database Usage Statistics

This year has seen some significant increases in use for some databases, combined with continuing reductions in use for other databases. The Library is demonstrating good return on investments for the majority of its full-text subscriptions. Table one below shows average cost per full-text retrieved. Table two shows the average cost per search for those databases which are indexes only and do not link out to full text.

Table One
Cost per Full-Text Retrieval by Database

Database	Cost per Full-Text Retrieved	Change from Previous Year
Cinahl Plus Text	\$0.45	+\$0.08
PQ Nursing & Allied Health	\$0.88	+\$0.14
SPORTDiscus	\$0.97	+\$0.03
CQ Researcher Databases	\$0.99	+\$0.68
News Stand	\$1.01	-\$4.83
New York Times	\$1.10	-\$0.43
Morningstar	\$1.13	N/A
Westlaw Campus (based on transactions)	\$1.15	+\$0.16
PsycARTICLES	\$1.26	+\$0.29
JSTOR	\$1.49	-\$0.10
SocIndex w/text	\$1.51	-\$0.20
Standard & Poor's Net Advantage (based on analysis)	\$2.43	-\$0.56
Communication & Mass Media Complete	\$2.45	-\$0.44
Criminal Justice Periodicals Index w/text	\$3.25	\$2.00
Market Research Reports	\$3.46	+\$0.68
Cochrane Library	\$3.71	+\$1.36
Science Direct	\$3.82	-\$1.73
Mergent	\$4.43	-\$1.23
PsycCRITIQUES	\$4.76	-\$0.90
PQ Research Library	\$5.56	+\$2.49
MLA	\$5.63	-\$43.88
Art Full Text	\$5.82	+\$1.52
Sage Premier	\$5.82	-\$0.92
Library Literature	\$6.27	+\$1.78
LION	\$6.51	-\$1.61
Oxford Journals	\$8.47	-\$1.32
Project Muse	\$10.07	-\$3.47
19 th Century Literary Criticism	\$15.80	N/A
PsycTESTS	\$17.07	-\$71.58
PQ Dissertations & Theses	\$20.65	+12.26
BioOne	\$29.65	+\$15.79
20 th Century Literary Criticism	\$31.20	N/A
PQ Congressional	\$32.19	+\$7.54
History Vault: Black Freedom	\$35.71	-\$52.89
American Chemical Society	\$37.57	-\$28.07

History Vault: Vietnam War	\$100.00	N/A
Contemporary Literary Criticism	\$177.85	N/A
Royal College of Nursing Journals	\$201.47	+100.73
Average Cost	\$20.88	-\$19.21

The Eric database, which was previously reported, is being provided gratis from Ebsco. Therefore, no usage statistics are reported for this site.

Table two
Average Cost per Search on
Index only Databases

Title	Cost Per Search	\$ Change
America: History & Life	\$0.03	\$0.00
BioAbstracts	\$15.78	-\$0.86
EconLit	\$0.02	\$0.00
Historical Abstracts	\$0.03	\$0.00
MathSciNet	\$0.55	+\$0.32
PsycINFO	\$0.05	\$0.00

Databases which showed the most significant declines in full-text retrieval from the previous year are included in table three below.

Table Three
Databases Showing Usage Decline

Database	Percentage Decline from 2014 Statistics
American Chemical Society	<81.37%>
Art Full-Text	<23.07%>
Bio One	<53.09%>
Cinahl Plus Text	<11.69%>
Cochrane Library	<32.93%>
CQ Researcher	<69.26%>
Library Literature	<25.46%>
Market Research.com	<19.73%>
MathSciNet	<53.13%>
Mergent	<0.0073%>
PQ Criminal Justice Periodicals Index	<59.74%>
PQ Nursing & Allied Health	<33.85%>
PsycARTICLES	<17.69%>
PsycCRITIQUES	<13.92%>
Sage (Education)	<5.72%>

Standard & Poor's NetAdvantage	<54.62%>
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Academic Search Premier. This database is available to the library through the Alabama Virtual Library. Usage data is provided to demonstrate the potential impact should the AVL cancel this product and the AUM library be required to pick it up.

**Table Four
Academic Search Premier**

Month	FT Retrieved FY 2014-2015	FT Retrieved FY 2013-2014	% Change for FT Retrieved
June	1,542	1,202	26.79%
July	1,242	1,950	<36.31%>
August	753	945	<20.32%>
September	2,959	2,046	44.62%
October	2,392	3,004	<20.37%>
November	2,540	3,257	<22.01%>
December	1,327	1,217	9.04%
January	1,298	1,250	3.84%
February	2,365	2,718	<12.99%>
March	2,454	2,356	4.16%
April	2,427	4,025	<39.70%>
May	839	501	67.47%
Total	22,075	24,489	<9.86%>

Alabama Virtual Library Databases.

These databases are available to the library through the Alabama Virtual Library. Usage data is provided to demonstrate the potential impact should the AVL cancel this product and the AUM library be required to pick it up.

**Table Five
AVL Databases**

Database	FT Retrieved FY 2014-2015	FT Retrieved FY 2013-2014	% Change for FT Retrieved
Academic One File	1,218	805	51.30%
Agriculture Collection	7	5	40.00%
Business Index ASAP	95	139	<31.65%>

Business Insights: Essentials	1,518	959	58.29%
Communications & Mass Media Collection	13	108	<87.96%>
Contemporary Literary Criticism	227	23	886.96%
Culinary Arts Collection	10	21	<53.38%>
Educator's Reference Complete	147	123	19.51%
Eighteenth Century Collections Online	967	1,675	<42.27%>
Expanded Academic ASAP	69	400	<82.75%>
Fine Arts & Music Collection	57	65	<12.31%>
GreenR	19	4	375.00%
Gale Literary Databases	61	34	79.41%
Gale Virtual Reference	134	14	857.14%
Gardening, Horticulture & Landscape	8	2	400.00%
General OneFile	1,320	36	3,566.67%
Literature Resource Center	885	N/A	N/A
Total	6,755	4,441	52.11%

America: History and Life. The cost for this index is \$3,958.32.

Table Six
America: History and Life

Month	Searches FY 2014- 2015	Searches FY 2013- 2014	% Change for Searches
June	7,114	5,216	36.39%
July	7,502	5,734	30.83%
August	5,375	6,336	<15.17%>
September	21,359	10,470	104.00%
October	18,822	12,317	52.81%
November	17,091	12,656	35.04%
December	6,406	4,239	51.12%
January	5,448	5,416	.006%
February	15,277	15,539	<1.69%>
March	15,119	11,354	33.16%
April	16,906	19,301	<12.41%>
May	5,521	2,920	89.08%
Total	141,940	111,498	26.79%

Cost per search \$3,958.32 / 141,940 = \$.03

It appears that the federated searching link from Ebsco that is in operation has influenced the searches attributed to America: History and Life—generalized searches were made against each database and have attributed searches more broadly than desired.

American Chemical Society Archives. The Library subscription cost for this database is \$2,555.25.

Table Seven
American Chemical Society Archives

Month	FT Retrieved FY 2014-2015	FT Retrieved FY 2013-2014	% Change for FT Retrieved
June	7	31	<77.42%>
July	6	180	<96.67%>
August	3	6	<50.00%>
September	4	52	<92.31%>
October	17	17	0.00%
November	4	48	<91.67%>
December	3	4	<25.00%>
January	3	13	<76.92%>
February	13	2	550.00%
March	2	1	100.00%
April	0	6	<100.00%>
May	6	5	20.00%
Total	68	365	<81.37%>

Cost per Full-text retrieved: \$2,555.25/68 = \$37.57

Art Full-Text. Subscription cost for this database is \$5,223.19. Because of the loss of art historian faculty, the decision was made to cancel this database for this year in order to save funds. Some of the text will be available through Academic Search Premier.

Table Eight
Art Full-Text

Month	FT Retrieved FY 2014-2015	FT Retrieved FY 2013-2014	% Change for FT Retrieved
June	15	34	<55.88%>
July	23	79	<70.89%>
August	6	8	<25.00%>

September	141	37	281.08%
October	115	147	<21.77%>
November	129	170	<24.12%>
December	37	26	42.31%
January	20	25	<20.00%>
February	80	107	<25.23%>
March	72	275	<73.82%>
April	203	253	<19.76%>
May	56	5	1,002.00%
Total	897	1,166	<23.07%>

Cost per full-text retrieved: $\$5,223.19/897 = \5.82 per article

Biological Abstracts (ISI Web of Knowledge). Subscription cost for this database is \$3,581.39.

Table Nine
Biological Abstracts

Month	Record Views FY 2014-2015	Record Views FY 2013-2014	% Change for Items Requested
June	0	0	<100.00%>
July	5	33	1,000.00%
August	21	23	187.50%
September	15	11	<50.00%>
October	15	20	53.84%
November	72	18	80.00%
December	63	8	800.00%
January	4	33	3,333.33%
February	13	21	<22.22%>
March	15	30	<57.74%>
April	4	0	<100.00%>
May	0	6	Infinity
Total	227	203	9.13%

Cost per items requested $\$3,581.39/227 = \15.78 per article. (Down from \$16.64)

BioOne. Subscription cost for this database is \$5,380.28

**Table Ten
BioOne**

Month	Articles FY 2014- 2015	Articles Retrieved FY 2013- 2014	% Change for Searches
June	6	21	<71.43%>
July	16	24	<33.33%>
August	14	53	<73.58%>
September	29	65	<55.38%>
October	8	36	<77.78%>
November	12	32	<62.50%>
December	16	27	<40.74%>
January	4	37	<89.19%>
February	33	40	<17.50%>
March	10	30	<66.67%>
April	23	17	35.29%
May	11	6	83.33%
Total	182	388	<53.09%>

Cost per item requested \$5,380.28/182 = \$29.56 per article.

Business Source Premier. This database is available to the library through the Alabama Virtual Library. Usage data is provided to demonstrate the potential impact should the AVL cancel this product and the AUM library be required to pick it up.

**Table Eleven
Business Source Premier**

Month	FT Retrieved FY 2014- 2015	FT Retrieved FY 2013- 2014	% Change for FT Retrieved
June	582	517	12.57%
July	759	791	<0.04%>
August	613	1,336	<54.12%>
September	1,786	2,917	<38.77%>
October	1,341	1,785	<24.87%>
November	1,282	1,583	<19.01%>
December	352	479	<26.51%>
January	360	534	<34.46%>
February	745	1,319	<43.52%>
March	1,116	1,093	2.10%

April	1,141	2,157	<47.10%>
May	266	274	<2.92%>
Total	10,303	14,785	<30.31%>

CINAHL Plus Full-Text. Subscription cost for this database is \$4,209.79.

Table Twelve
CINAHL Plus Full-Text

Month	FT Retrieved FY 2014-2015	FT Retrieved FY 2013-2014	% Change for FT Retrieved
June	779	819	<4.88%>
July	797	889	<10.35%>
August	501	67	647.76%
September	1,410	1,132	24.44%
October	1,208	1,285	<5.99%>
November	1,276	1,134	12.52%
December	199	107	85.98%
January	457	1,110	<58.83%>
February	923	1,092	<15.48%>
March	1,081	987	9.52%
April	649	1,330	<51.20%>
May	176	219	<19.63%>
Total	9,459	10,711	<11.69%>

Cost per full-text retrieved is $\$4,209.79/9,459 = \0.45

Cochrane Library. Subscription cost for this database is \$2,875.00

Table Thirteen
Cochrane Library

Month	FT Retrieved FY 2014-2015	FT Retrieved FY 2013-2014	% Change for FT Retrieved
June	107	153	<30.07%>
July	179	110	62.73%
August	14	115	<87.83%>
September	84	181	<53.59%>
October	160	182	<12.09%>

November	63	60	5.00%
December	14	4	250.00%
January	39	96	<59.38%>
February	12	64	<81.25%>
March	41	112	<63.39%>
April	59	55	7.27%
May	2	22	<90.91%>
Total	774	1,154	<32.93%>

Cost per full-text retrieved $\$2,875.00/774 = \3.71 per article.

Communication & Mass Media Complete Subscription cost for this database is \$4,618.80.

Table Fourteen
Communication & Mass Media Complete

Month	FT Retrieved FY 2014-2015	FT Retrieved FY 2013-2014	% Change for FT Retrieved
June	53	75	<29.33%>
July	64	66	<3.03%>
August	16	72	<77.78%>
September	369	90	310.00%
October	321	102	214.71%
November	166	182	<8.79%>
December	104	68	52.94%
January	50	67	<25.37%>
February	300	255	17.65%
March	203	258	<21.32%>
April	199	271	<26.57%>
May	43	29	48.28%
Total	1,888	1,535	23.00%

Cost per full-text retrieved $\$4,618.80/1,888 = \2.45 per article.

Congressional Quarterly Databases:

Subscription cost for this database (CQ Researcher) is \$645.00.

Note: There has been a problem getting data on usage. Sage merged out usage data with that of Auburn's. This has been fixed for CQ Researcher, but the account says that we dropped CQ Weekly in 2009, which we haven't done. After a follow-up conversation, it appears that we have the print CQ Weekly via CQ Roll Call, and a free digital edition where the users have to create

individual accounts. These uses are not recorded by Sage. Since we do not have the online CQ Weekly, that category is being dropped from the report.

**Table Fifteen
Congressional Quarterly Databases**

Dataset	Total Searches FY 2014/15	Total Searches FY 2013/14	% Change	Pages Viewed FY 2014/15	Pages Viewed FY 2013/14	% Change
CQ Researcher	356	1,158	<69.26%>	3,126	6,483	<51.78%>
Total	356	1,158	<69.26%>	3,126	6,483	<51.78%>

Cost per pages viewed: \$645.00/3,126 = \$0.21 per page viewed.

**Table Sixteen
CQ Databases Full-Text Retrieved**

Month	FT Retrieved FY 2014-2015	FT Retrieved FY 2013-2014	% Change for FT Retrieved
CQ Researcher	648	1,765	<72.86%>
Total	648	1,765	<72.86%>

Cost per full-text retrieved \$645.00/648 = \$0.99 per article.

EconLit Subscription cost for this database is \$2,555.00

**Table Seventeen
Econ Lit**

Month	FT Retrieved FY 2014-2015	FT Retrieved FY 2013-2014	% Change for FT Retrieved
June	0	0	0%
July	0	0	0%
August	0	0	0%
September	0	5	Infinity
October	0	0	0%
November	0	0	100.00%
December	0	0	100.00%

January	0	0	0.00%
February	0	0	0.00%
March	0	0	0.00%
April	4	4	300.00%
May	0	1	Infinity
Total	4	10	<60.00%>

Table Eighteen
Econ Lit

Month	Searches FY 2014- 2015	Searches FY 2013- 2014	% Change for Searches
June	6,838	5,167	32.34%
July	7,457	5,724	30.28%
August	5,320	6,243	<14.78%>
September	21,160	10,339	104.66%
October	18,771	12,144	54.57%
November	17,092	12,525	36.46%
December	6,402	4,208	52.14%
January	5,378	5,398	<.0037%>
February	15,212	15,414	<1.31%>
March	15,066	11,365	32.56%
April	14,389	19,113	<24.72%>
May	3,512	2,892	21.44%
Total	136,597	110,532	23.58%%

Cost per full-text retrieved $\$2,555.00/4 = \638.75 per article

Cost per search $\$2,555.00/136,597 = \0.02 per search

Historical Abstract Subscription cost for this database is \$3,958.32.

Table Nineteen
Historical Abstracts

Month	Searches FY 2014- 2015	Searches FY 2013- 2014	% Change for Sessions
June	6,846	5,163	32.60%
July	7,466	5,730	30.30%
August	5,332	6,275	<15.03%>
September	21,271	10,386	104.80%
October	18,818	12,222	53.97%

November	17,092	12,581	35.86%
December	6,408	4,213	52.10%
January	5,427	5,407	.037%
February	15,317	15,489	<0.11%>
March	15,135	11,403	32.73%
April	16,833	19,275	<12.67%>
May	5,520	2,889	91.07%
Total	141,515	111,033	27.45%

Cost per search is $\$3,958.32/141,515 = \0.03 per search.

JSTOR Maintenance costs for these databases are \$29,500.00 annually.

Table Twenty
JSTOR

Month	FT Retrieved FY 2014- 2015	FT Retrieved FY 2013- 2014	% Change for FT Retrieved
June	682	1,090	<37.43%>
July	866	1,309	<33.84%>
August	686	717	<4.32%>
September	2,294	1,381	66.11%
October	1,914	2,173	<11.92%>
November	2,466	2,609	<5.48%>
December	1,647	1,249	31.87%
January	1,023	1,120	<8.66%>
February	2,035	2,486	<18.14%>
March	1,872	2,830	<33.85%>
April	3,185	3,671	<13.24%>
May	1,091	996	9.54%
Total	19,761	21,631	<8.65%>

Cost per full-text retrieved $\$29,500.00/19,761 = \1.49 per article retrieved.

Library Literature Subscription cost for this database is \$2,294.94.

**Table Twenty-One
Library Literature**

Month	FT Retrieved FY 2014-2015	FT Retrieved FY 2013-2014	% Change for FT Retrieved
June	38	24	58.33%
July	22	20	10.00%
August	5	8	<37.50%>
September	32	32	0.00%
October	51	62	<17.74%>
November	63	154	<59.09%>
December	25	34	<26.47%>
January	43	11	290.91%
February	25	24	4.17%
March	20	25	<20.00%>
April	26	82	<68.29%>
May	16	15	6.67%
Total	366	491	<25.46%>

Cost per full-text retrieved is \$2,294.94/366 = \$6.27 per article.

LION / MLA Stats Subscription cost for this database is \$3,724.00 (LION); \$5,661.00 (MLA)

**Table Twenty-Two
LION/MLA**

Month	LION FT Retrieved FY 2014-2015	LION FT Retrieved FY 2013-2014	LION % Change for FT Retrieved	MLA FT Retrieved FY 2014-2015	MLA FT Retrieved FY 2013-2014	MLA % Change for FT Retrieved
June	61	44	38.64%	0	6	<100.00%>
July	64	15	326.67%	64	5	1,180.00%
August	32	9	255.56%	92	7	1,214.29%
September	37	69	<46.38%>	65	4	1,525.00%
October	92	128	<28.13%>	216	14	1,442.86%
November	84	73	15.07%	119	1	1,180.00%
December	13	23	<43.48%>	35	6	483.33%
January	32	7	357.14%	37	8	362.50%
February	59	35	68.57%	131	7	1,771.43%
March	39	14	178.57%	65	11	490.91%
April	36	22	63.64%	123	26	373.08%
May	23	6	283.33%	58	16	262.50%

Total	572	445	28.54%	1,005	111	805.41%
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Cost per full-text retrieved LION is $\$3,724.00/572 = \6.51

Cost per full-text retrieved MLA is $\$5,661.00/1,005 = \5.63 (NOTE: Dropped from \$49.51)

Literature Criticisms Online

CLC: \$22,943.25

19th Century Literature Criticism: \$6,033.93

20th Century Literary Criticism: \$5,490.90

Table Twenty-Three
19th Century Lit. Crit.

19th Century Lit. Crit.	Searches FY 2014/2015	Searches FY 2013-2014	% Change	Records Viewed FY 2014-2015	Records Viewed FY 2014-2015	% Change
June	0	N/A	0%	0	0%	N/A
July	14	N/A	100.00%	3	100.00%	N/A
August	15	N/A	100.00%	0	0%	N/A
September	46	N/A	100.00%	10	100.00%	N/A
October	178	N/A	100.00%	150	100.00%	N/A
November	94	N/A	100.00%	10	100.00%	N/A
December	13	N/A	100.00%	0	0%	N/A
January	15	N/A	100.00%	6	100.00%	N/A
February	133	N/A	100.00%	37	100.00%	N/A
March	57	N/A	100.00%	17	100.00%	N/A
April	137	N/A	100.00%	124	100.00%	N/A
May	45	N/A	100.00%	25	100.00%	N/A
Total	747	N/A	100.00%	382	100.00%	N/A

19th Century Literary Criticism cost per search $\$6,033.93/747 = \8.08

Cost per record viewed $\$6,033.93/382 = \15.80

Table Twenty-Four
20th Century Lit. Crit.

20th Century Lit. Crit.	Searches FY 2014/2015	Searches FY 2013- 2014	% Change	Records Viewed FY 2014-2015	Records Viewed FY 2014-2015	% Change
June	0	N/A	0%	0	0%	N/A
July	10	N/A	100.00%	3	100.00%	N/A
August	14	N/A	100.00%	5	0%	N/A
September	45	N/A	100.00%	12	100.00%	N/A
October	178	N/A	100.00%	38	100.00%	N/A
November	94	N/A	100.00%	36	100.00%	N/A
December	13	N/A	100.00%	2	0%	N/A
January	15	N/A	100.00%	2	100.00%	N/A
February	133	N/A	100.00%	32	100.00%	N/A
March	57	N/A	100.00%	7	100.00%	N/A
April	137	N/A	100.00%	31	100.00%	N/A
May	45	N/A	100.00%	8	100.00%	N/A
Total	741	N/A	100.00%	176	100.00%	N/A

20th Century Literary Criticism cost per search $\$5,490.90/741 = \7.41

Cost per record viewed $\$5,490.90/176 = \31.20

**Table Twenty-Five
Contemporary Lit. Crit.**

Contemporary Lit. Crit.	Searches FY 2014/2015	Searches FY 2013-2014	% Change	Records Viewed FY 2014-2015	Records Viewed FY 2014-2015	% Change
June	0	N/A	0%	0	0%	N/A
July	0	N/A	100.00%	0	100.00%	N/A
August	0	N/A	100.00%	0	0%	N/A
September	42	N/A	100.00%	26	100.00%	N/A
October	178	N/A	100.00%	2	100.00%	N/A
November	94	N/A	100.00%	38	100.00%	N/A
December	13	N/A	100.00%	0	0%	N/A
January	15	N/A	100.00%	0	100.00%	N/A
February	133	N/A	100.00%	14	100.00%	N/A
March	57	N/A	100.00%	14	100.00%	N/A
April	137	N/A	100.00%	35	100.00%	N/A
May	45	N/A	100.00%	0	100.00%	N/A
Total	714	N/A	100.00%	129	100.00%	N/A

Contemporary Literary Criticism cost per search $\$22,943.25/714 = \32.13

Cost per record viewed $\$22,943.25/129 = \177.85

Market Research Database Subscription cost for this database is \$3,045.00.

**Table Twenty-Six
Market Research**

Month	Pages Viewed FY 2014-2015	Pages Viewed FY 2013-2014	% Change in Pages Viewed
Total	879	1,095	<19.73%>

Cost per pages viewed is \$3,045.00/879 = \$3.46

MathSciNet Subscription cost for this database is \$585.23.

**Table Twenty-Seven
MathSciNet**

Month	Searches FY 2014-2015	Searches FY 2013-2014	% Change for Searches	Records Viewed FY 2014-2015	Records Viewed FY 2013-2014	% Change
June	58	378	<84.66%>	22	185	<88.11%>
July	142	432	<67.13%>	79	220	<64.09%>
August	177	319	<44.51%>	108	171	<36.84%>
September	191	339	<43.66%>	93	161	<42.24%>
October	114	208	<45.19%>	49	103	<52.43%>
November	69	117	<41.03%>	46	35	31.43%
December	30	79	<62.03%>	18	36	<50.00%>
January	10	96	<89.58%>	3	40	<92.50%>
February	120	120	0.00%	57	60	<5.00%>
March	57	92	<38.04%>	35	32	9.38%
April	42	118	<64.41%>	28	64	<56.25%>
May	45	124	<63.71%>	16	75	<78.67%>
Total	1,055	2,422	<56.44%>	554	1,182	<53.13%>

Cost per search is $\$585.23/1,055 = \0.55 per search.

Cost per record viewed is $\$585.23/554 = \1.06 per record.

Mergent Subscription cost for this database is \$6,060.00 (Note: Was previously \$7,800)

**Table Twenty-Eight
Mergent**

Month	Searches FY 2014- 2015	Searches FY 2013- 2014	% Change for Searches	Pages Viewed FY 2014- 2015	Pages Viewed FY 2013- 2014	% Change in Pages Viewed
Total	383	348	10.06%	1,368	1,378	<.0073%>

Cost per search is $\$6,060.00/383 = \15.82

Cost per page viewed is $\$6,060.00/1,368 = \4.43 per page viewed

**Table Twenty-Nine
Morningstar**

Morningstar Subscription cost for this database is \$2,271.00

Month	Searches FY 2014- 2015	Searches FY 2013- 2014	% Change for Searches	Pages Viewed FY 2014- 2015	Pages Viewed FY 2013- 2014	% Change in Pages Viewed
June	0	N/A	100%	0	N/A	100%
July	0	N/A	100%	0	N/A	100%
August	0	N/A	100%	0	N/A	100%
September	244	N/A	100%	82	N/A	100%
October	361	N/A	100%	187	N/A	100%
November	119	N/A	100%	130	N/A	100%
December	108	N/A	100%	40	N/A	100%
January	128	N/A	100%	128	N/A	100%
February	362	N/A	100%	535	N/A	100%
March	125	N/A	100%	302	N/A	100%
April	269	N/A	100%	490	N/A	100%
May	50	N/A	100%	110	N/A	100%
Total	1,766	N/A	100%	2,004	N/A	100%

Cost per search is $\$2,271.00/1,766$ per search = \$1.28 per search

Cost per page viewed is $\$2,271.00/2,004 = \1.13 per page viewed

Oxford Journals Subscription cost for this database is \$7,845.60.

**Table Thirty
Oxford**

Month	FT Retrieved FY 2013-2015	FT Retrieved FY 2013-2014	% Change for FT Retrieved
June	59	30	96.67%
July	67	58	15.52%
August	67	38	76.32%
September	114	56	103.57%
October	102	86	18.60%
November	60	89	<32.58%>
December	45	23	95.65%
January	65	23	182.61%
February	106	90	17.78%
March	83	82	1.22%
April	129	152	<14.47%>
May	29	36	<0.05%>
Total	926	763	21.36%

Cost per full-text retrieved is \$7,845.00/926 = \$8.47 per article retrieved.

PAIS – This database is an abstracting and indexing service for Political Science/Public Administration. The subscription began with June, 2014. Cost for the database is \$2,140.00.

**Table Thirty-One
PAIS**

Month	Searches FY 2014-2015	Searches FY 2013-2014	% Change for FT Retrieved
June	410	N/A	N/A
July	10	N/A	N/A
August	436	N/A	N/A
September	920	N/A	N/A
October	497	N/A	N/A
November	509	N/A	N/A
December	663	N/A	N/A

January	315	N/A	N/A
February	382	N/A	N/A
March	335	N/A	N/A
April	172	N/A	N/A
May	83	N/A	N/A
Total	4,732	N/A	N/A

Cost per search is \$2,140.00/4,732 = \$0.45 per search

Point of View Reference Center This database is available to the library through the Alabama Virtual Library. Usage data is provided to demonstrate the potential impact should the AVL cancel this product and the AUM library be required to pick it up.

**Table Thirty-Two
Opposing Viewpoints in Context**

Month	FT Retrieved FY 2014-2015	FT Retrieved FY 2013-2014	% Change for FT Retrieved
June	22	22	0.00%
July	26	136	<80.88%>
August	4	6	<33.33%>
September	27	16	68.75%
October	54	16	237.50%
November	51	29	75.86%
December	23	8	187.50%
January	13	28	<53.57%>
February	39	257	<84.82%>
March	47	127	<62.99%>
April	38	154	<75.32%>
May	18	2	800.00%
Total	362	801	<54.81%>

PQ Databases General Subscription cost for these databases are included in the following table, along with the cost per full-text.

**Table Thirty-Three
ProQuest Databases**

Month	FT Retrieved FY 2014- 2015	FT Retrieved FY 2013- 2014	% Change for FT Retrieved
CJPI	503	1,241	<59.47%>
Congressional	141	114	23.68%
Dissertation & Theses	246	540	<54.44%>
Ethnic Newswatch *	54	160	<66.25%>
History Vault-JFK- Watergate	4	2	100.00%
History Vault-Black Freedom 20 th Century	28	5	460.00%
History Vault- Vietnam War	5	1	500.00%
New York Times (Historical)	4,459	3,246	37.37%
News stand	2,908	455	539.12%
Nursing & Allied Health	4,200	4,579	<8.28%>
Research Library	2,148	3,773	<43.07%>
Total	14,696	14,130	4.01%

* Ethnic Newswatch is an AVL supplied database. Costs per full-text are not included in the table below.

**Table Thirty-Four
ProQuest Databases Cost per Full-Text Retrieved**

Month	Subscription Cost	Full-Text Retrieved 2014-2015	Cost per full text retrieved
CJPI	\$1,635.00	503	\$3.25
Congressional	\$4,540.00	141	\$32.19

Dissertation & Theses*	\$5,080.00	246	\$20.65
History Vault-JFK-Watergate**	\$0.00	4	\$0.00
History Vault-Black Freedom 20 th Century	\$1,000.00	28	\$35.71
History Vault-Vietnam War	\$500.00	5	\$100.00
New York Times (Historical)	\$4,913.00	4,459	\$1.10
News Stand	\$2,934.00	2,908	\$1.01
Nursing & Allied Health	\$3,700.00	4,200	\$0.88
Research Library	\$11,941.49	2,148	\$5.56
Total	\$36,243.49	14,642	\$2.48

*Note: The 246 represents the abstracts that were viewed.

** Note: There is no additional service fee for this database because library expenditures on the History Vault products exceeded the required amount.

Project Muse The subscription cost for this database is \$12,672.00.

**Table Thirty-Five
Project Muse**

Month	FT Retrieved FY 2014-2015	FT Retrieved FY 2013-2014	% Change for FT Retrieved
June	19	28	<32.14%>
July	26	57	<54.39%>
August	29	37	<21.62%>
September	77	87	<11.49%>
October	176	91	93.41%
November	99	145	<31.72%>
December	46	28	64.29%
January	68	17	300.00%
February	326	125	160.80%

The cost per full-text article retrieved is $\$12,672.00/1,258 = \10.07

PsycARTICLES The subscription cost for this database is \$7,875.25

**Table Thirty-Six
PsycARTICLES**

Month	FT Retrieved FY 2014-2015	FT Retrieved FY 2013-2014	% Change for FT Retrieved
June	621	421	47.51%
July	445	468	<4.91%>
August	177	351	<49.57%>
September	625	630	<.0079%>
October	733	904	<18.92%>
November	760	1,320	<42.42%>
December	162	206	<21.36%>
January	490	281	74.38%
February	679	895	<24.13%>
March	717	932	<23.07%>
April	633	1,075	<41.12%>
May	226	132	71.21%
Total	6,268	7,615	<17.69%>

Cost per full-text retrieved is $\$7,875.25/6,268 = \1.26 per article retrieved.

PsycCRITIQUES The subscription cost for this database is \$795.51.

**Table Thirty-Seven
PsycCRITIQUES**

Month	FT Retrieved FY 2014-2015	FT Retrieved FY 2013-2014	% Change for FT Retrieved
June	29	25	16.00%
July	21	1	2,100.00%
August	1	10	<90.00%>
September	19	37	<48.65%>
October	28	32	<12.50%>
November	23	24	<4.17%>
December	6	7	<14.29%>
January	6	4	50.00%
February	22	26	<15.38%>

March	9	10	<10.00%>
April	3	15	<80.00%>
May	0	3	<100.00%>
Total	167	194	<13.92%>

Cost per full-text retrieved is $\$795.51/167 = \4.76 per critique.

PsycINFO The subscription cost for this database is \$6,700.43

**Table Thirty-Eight
PsycINFO**

Month	Searches FY 2014- 2015	Searches FY 2013- 2014	% Change for Searches
June	7,972	5,768	38.21%
July	7,865	6,186	27.14%
August	5,961	11,576	<48.51%>
September	21,863	11,576	88.86%
October	20,040	13,236	51.41%
November	17,719	13,599	30.30%
December	6,647	4,429	50.08%
January	6,318	5,853	7.94%
February	15,629	16,566	<5.66%>
March	15,863	12,152	29.66%
April	14,898	20,131	<25.99%>
May	3,736	3,224	15.88%
Total	144,511	119,575	20.85%

Cost per search is $\$6,700.00/144,511 = \0.05 per search.

PsycTESTS The subscription cost for this database is \$3,534.00

**Table Thirty-Nine
PsycTESTS**

Month	FT Retrieved FY 2014- 2015	FT Retrieved FY 2013- 2014	% Change for FT Retrieved
June	0	0	0.00%
July	86	14	514.29%
August	1	0	Infinity

September	72	1	7,100.00
October	19	1	1,900.00
November	5	0	Infinity
December	0	0	0.00%
January	2	0	Infinity
February	12	13	<7.69%>
March	4	1	400.00%
April	4	5	<20.00%>
May	2	2	0.00%
Total	207	37	459.46%

Note: PsycTESTS has only been available to the AUM Library since January, 2013.

Cost per full text retrieved is $\$3,534.00/207 = \17.07

Royal College of Nursing Journals - The subscription cost for this database is \$11,081.00
However, access has been available only from December 2014.

Table Forty
Royal College of Nursing Journals

Month	FT Retrieved FY 2014-2015	FT Retrieved FY 2013-2014	% Change for FT Retrieved
June	N/A	N/A	N/A
July	N/A	N/A	N/A
August	N/A	N/A	N/A
September	N/A	N/A	N/A
October	N/A	N/A	N/A
November	N/A	N/A	N/A
December	8	N/A	N/A
January	0	N/A	N/A
February	43	N/A	N/A
March	2	N/A	N/A
April	1	N/A	N/A
May	1	N/A	N/A
Total	55	N/A	N/A

Cost per full text retrieved is $\$11,081.00/55 = \201.47 . Proportionately, however, the six month cost for the database would be \$5,540.50 (one-half year), and the cost per full-text retrieved for the half year would be \$100.74 per article.

Sage Premier - The subscription cost for this database is \$17,318.48.

Note: The cost reflects the inflation rates charged during the year that the library did not subscribe, and also the cost for additional content added.

Table Forty-One
Sage

Month	FT Retrieved FY 2014-2015	FT Retrieved FY 2013-2014	% Change for FT Retrieved
June	194	130	49.23%
July	148	86	72.09%
August	134	115	16.52%
September	252	167	50.90%
October	213	218	<2.29%>
November	95	187	<49.20%>
December	33	48	<31.25%>
January	307	167	83.83%
February	449	211	112.80%
March	592	275	115.27%
April	423	466	<9.23%>
May	145	61	237.00%
Total	2,975	2,131	139.61%

Cost per full text retrieved is $\$17,318.48/2,975 = \$ 5.82$

Note: Because of cost and decline in usage, the library has cancelled the Sage Full-Text collection and subscribed only to the Education sub-set of the collection.

Science Direct The subscription cost for this database is \$58,527.17.

Table Forty-Two
Science Direct

Month	FT Retrieved FY 2014-2015	FT Retrieved FY 2013-2014	% Change for FT Retrieved
June	572	546	4.76%
July	625	717	<12.83%>
August	941	1,024	<8.11%>
September	2,056	1,213	69.50%
October	2,052	1,318	55.69%

November	1,493	1,195	24.94%
December	925	600	54.17%
January	954	646	47.68%
February	2,060	892	130.94%
March	1,435	813	76.51%
April	1,646	1,305	26.13%
May	563	450	25.11%
Total	15,322	10,719	42.94%

Cost per full text retrieved is \$58,527.17/15,322 = \$3.82

SocINDEX The subscription cost for this database is \$5,322.42.

**Table Forty-Three
SocINDEX**

Month	FT Retrieved FY 2014- 2015	FT Retrieved FY 2013- 2014	% Change for FT Retrieved
June	167	179	<6.70%>
July	187	245	<23.67%>
August	84	82	2.44%
September	366	269	36.06%
October	259	400	<35.25%>
November	299	418	<28.47%>
December	183	163	12.27%
January	201	149	34.90%
February	596	308	93.51%
March	582	238	144.54%
April	446	503	<11.33%>
May	160	36	344.44%
Total	3,530	2,990	18.06%

Cost per full text retrieved is \$5,322.42/3,530 = \$1.51.

SPORTDiscus - The subscription cost for this database is \$3,574.00

**Table Forty-Four
SPORTDiscus**

Month	FT Retrieved FY 2014-2015	FT Retrieved FY 2013-2014	% Change for FT Retrieved
June	191	292	34.59%
July	283	309	<8.41%>
August	154	175	<12.00%>
September	487	337	44.51%
October	322	456	<29.39%>
November	441	408	8.09%
December	162	95	70.53%
January	206	118	74.58%
February	310	493	37.12%
March	439	325	35.08%
April	558	523	6.69%
May	136	60	126.67%
Total	3,689	3,591	2.73%

Cost per full text retrieved is \$3,574.00/3,689 = \$0.97 per article

Standard and Poor's NetAdvantage - The subscription cost for this database is \$8,337.20

**Table Forty-Five
Standard and Poor's NetAdvantage**

Month	Data & Analysis FY 2014-2015	Data & Analysis FY 2013-2014	% Change Data & Analysis	Total usage FY 2014-2015	Total usage FY 2013-2014	% Change in Total Usage
January	80	27	248.15%	226	194	16.49%
February	805	383	110.18%	1,416	1,264	12.03%
March	361	234	54.27%	680	1,309	<48.05%>
April	120	414	<71.01%>	293	1,763	<83.38%>
May	105	199	<47.24%>	232	1,767	<86.87%>
June	174	84	107.14%	412	474	<13.08%>
July	84	115	<26.96%>	226	559	<59.57%>
August	806	755	6.75%	1,429	6,464	<77.89%>
September	373	177	110.73%	906	1,073	<15.56%>
October	249	228	9.21%	776	1,014	<23.47%>
November	119	158	<24.68%>	458	594	<22.90%>
December	160	49	226.53%	484	136	255.88%

Total	3,436	2,823	21.71%	7,538	16,611	<54.62%>
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Cost per use is $\$8,337.20/7,538 = \1.11 per usage, up from 0.50 per usage

Cost per data analysis is $\$8,337.20/3,436 = \2.43 down from \$2.95 per analysis.

Westlaw Campus - The subscription cost for this database is \$8,193.95

Table Forty-Six
Westlaw Campus

Month	Transactions FY 2014- 2015	Transactions FY 2013- 2014	% Change for Transactions	Docs / Lines FY 2014- 2015	Docs Lines FY 2013- 2014	% Change Docs / Lines
Total	7,140	12,982	<45.00%>	63,021	41,109	53.30%

Cost per transaction = $\$8,193.95/140 = \1.15 per transaction, up from \$0.99 per transaction

Cost per docs viewed = $\$8,193.95/63,021 = \0.13 per docs/lines

Government Information Services

Submitted by:
Rickey Best, Collection Development Librarian
Lanita Crawford, Senior Library Associate

The Government Information area continues to suffer from the lack of full-time support by a librarian. The Library is continuing to fail to live up to its responsibilities as a Regional in not being able to work closely enough with the selective libraries we have responsibility for. The lack of a librarian to assume full-time responsibility for the activities of the regional collection limits our ability to adequately promote usage of the documents collection.

As indicated by the statistics in table one below, on site usage of the documents collection has declined 11.11% from last year.

Table 1: Documents Reference Transactions

Year	Documents	Legal	Telephone	Total
2014/2015	244	22	6	272
2013/2014	270	36	0	306
% Change	<-9.63%>	<-38.89%>	Infinity	<-11.11%>

As table 2 reports, actual paper use declined by over 59%, while fiche and legal usage was up.

Table 2 : In-House Documents & Legal Usage

Year	Paper	Fiche	Legal	Total
2014/2015	48	5	104	157
2013/2014	118	0	30	148
% Change	<-59.32%>	Infinity	246.67%	6.08%

Table 3 shows relative stability in the total number of items added. Interestingly, paper additions were up by more 4% in spite of government efforts to move to a more paperless distribution system.

Table 3: Documents Received by Type

Year	Paper	Fiche	Electronic	Total
2014/2015	4,379	2,594	104	7,077
2013/2014	4,192	2,637	100	6,929
% Change	4.46%	<-1.63%>	4.00%	2.14%

Figures for discards are more in line with normal activities this year. Last year was influenced by a weeding project to identify and discard superseded publications and hearings which were replicated in micro format. The increase in maps reflects deletion of superseded nautical charts, as well as the elimination of duplicate copies of maps.

Table 4: Items Discarded by Type

Year	Paper	Fiche	Maps	Total
2014/2015	532	8	535	1,075
2013/2014	2,851	0	201	3,052
% Change	<-81.34%>	Infinity	166.17%	<-64.78>

Table 5 indicates the number of MARCIVE records per month added to the catalog. The numbers do not align perfectly with the reports for documents received by type as the records relate to bibliographic records loaded in the OPAC versus the individual records by format. The difference in figures from Table 5 and Table 1 are that Table 1 reflects physical items received and cataloged versus the records in Table 5 which cover electronic items as well as physical items, and which can also cover multiple items (serials).

Table 5

Month	Records Loaded 2014/15	Records Loaded 2013/14	% Change
June	1,170	285	310.53%
July	1,114	306	264.05%
August	795	282	181.91%
September	651	251	159.36%
October	1,219	1,311	<-7.02%>
November	790	329	140.12%
December	970	206	370.87%
January	801	70	1,044.29%
February	151	621	<-75.68%>
March	317	1,230	<-74.23%>
April	1,013	109	829.36%
May	1,081	1,412	<-23.44%>
Total	10,072	6,442	56.35%

Interlibrary Loan

Submitted by:
Karen Williams, Access Services Librarian

The AUM Interlibrary Loan Department supports the mission of the AUM Library by locating and borrowing materials to meet the information needs of students, faculty, and staff. The Library also lends its resources to libraries across the nation and around the world to support global education.

In 2013-2014, the ILL unit was staffed by Karen Williams, Beth Parrish, and one 15-hr student assistant

This past year, interlibrary loan borrowing requests decreased, with 1,813 transactions this year compared to 1,854 transactions in 2013-2014, a decrease of 2.2 percent. Lending transactions decreased from 1,092 items lent in 2013-2014 to 899 items lent in 2014-2015, a decrease of 17.7 percent.

(See Appendix 1).

AUM provided 157 copies of articles to NAAL libraries last year and loaned 349 books, for a total of 506 lending transactions, an 18.8 percent decrease from the previous year. Borrowing decreased with 551 original items and 322 copies from NAAL members totaling 873 borrowing transactions, a decrease of 12.2 percent. AUM borrowed 48.2 percent of requested materials from NAAL members during 2014-2015, a decrease of 5.4 percent. Materials loaned to NAAL members stayed nearly the same, with 56.3 percent of material being loaned to NAAL members. (See Appendix 2 and 3)

Unfilled lending transactions (where the AUM Library could not supply materials to another library) decreased by 26 percent. In addition, the percentage of unfilled lending transactions to total lending requests was 48.8 percent, which is a decrease of 7.6 percent from the previous year. (See Appendix 4a).

299 borrowing requests were filled "in house," with the majority available through the AUM Library databases. In addition, 145 borrowing requests were not filled. (See Appendix 4b and 4c)

The top five departments with the highest number of interlibrary loan requests (both filled and unfilled) for the past year were: English 511; History 431; Biology 146; Physical Sciences 121; and Political Science/Public Administration 94. (See Appendix 5).

Universal Borrowing/ALLIES

In the past year, AUM filled 77 requests through UB and charged out approximately 53 items to “walk-in” UB patrons. In addition, AUM patrons requested 289 items via UB and checked out 456 items. There were approximately 12 requests that were unfilled, which means that there were 173 items that AUM patrons checked out at another UB library. (See appendix 6)

Off-site Storage

Between June 1, 2014 and May 31, 2015, 56 books and 21 reels of microfilm were retrieved from off-site storage for AUM library patrons. In addition 29 Interlibrary Loan Lending requests were filled with items from off-site storage. (These lending statistics are included with the total number of filled interlibrary loan lending requests.)

Goals completed for 2014-2015

1. Plans have been made to upgrade ILLIAD to 8.6.

On-going

1. Evaluating and making needed changes to the ILLIAD software is an ongoing project.

Goals for 2015-2016

Upgrade ILLIAD to the latest version.

Appendix 1: ILL STATISTICS FOR JUNE 2014 TO MAY 2015

****	LENDING		BORROWING	
****	BOOKS	COPIES	BOOKS	COPIES
June	55	30	66	33
July	29	26	79	28
Aug.	50	15	76	54

Sept.	63	25	120	61
Oct.	84	31	89	140
Nov.	52	31	89	51
Dec.	20	11	54	38
Jan.	56	12	111	65
Feb.	54	30	90	97
March	60	25	110	112
April	53	29	66	57
May	41	17	86	41
TOTAL	617	282	1,036	777

TOTAL INTERLIBRARY LOAN (all) 2,712

Appendix 2
ILL NAAL STATISTICS
FOR JUNE 2014 TO MAY 2015

****	LENDING		BORROWING	
****	BOOKS	COPIES	BOOKS	COPIES
June	33	17	23	14
July	12	16	33	11
Aug.	23	8	40	23
Sept.	27	15	74	26
Oct.	51	16	48	48
Nov.	38	18	57	15
Dec.	14	8	28	19
Jan.	31	7	56	29
Feb.	32	15	44	41
March	42	14	66	55
April	26	15	36	24

May	20	8	46	17
TOTAL	349	157	551	322

TOTAL NAAL INTERLIBRARY LOAN 1,379

**Appendix 3:
Percentages of ILL transactions filled through NAAL libraries
6/1/14-5/31/15**

Lending:

Total originals loaned, all libraries	617
Total originals loaned, NAAL libraries	349
Percentage NAAL originals loaned	56.5%
Total copies loaned, all libraries	282
Total copies loaned, NAAL libraries	157
Percentage NAAL copies loaned	55.7%
Percentage NAAL transactions of all loans	56.3%

Borrowing:

Total originals borrowed, all libraries	1,036
Total originals borrowed, NAAL libraries	551
Percentage NAAL originals borrowed	53.2%
Total copies borrowed, all libraries	777
Total copies borrowed, NAAL libraries	322
Percentage NAAL copies borrowed	41.4%

Percentage NAAL transactions of all borrowed items	48.2%
Total percentage of ILL transactions made through NAAL libraries	50.8%

**Appendix 4A: Statistics for unfilled or canceled transactions (lending),
6/1/14-5/31/15**

Unfilled Lending Transactions-Reason for Cancellation

Non-circulating	100
Holdings end before requested volume	186
Checked Out	117
Lack volume/issue	133
Holdings begin after requested volume	40
Other/undetermined	113
Not on Shelf	73
Title not owned	39
Exceeds max cost	8
Issue not yet received	9
At bindery	3
Lost	4
Not as cited	21
Exceeds copy limits	6
Total Lending Unfilled	856

Appendix 4B: Reasons for Refusal of request by ILL unit

AUM holds material requested- special collections	1
AUM holds material requested- reference book	2
AUM holds material requested- circulating book	5
Filled from Full-text database	2
Filled from Full-text database using DocDel Module	105
Filled using internet site	33
Filled from internet site using Doc Del Module	67
Filled from print/micro periodicals using Doc Del Module	22
Filled from circulating collection using Doc Del	51
Filled from Reference collection using Doc Del	8
Available as ebook	3
Selected for purchase	1
Bad Citation	5
Time limit	12
Not available on OCLC	31
Policy Problem (Textbook)	1
Cancelled by Patron	38
Exceeds given Max Cost	13
Item is non-circulating	8
Too new for interlibrary loan	7
Item is in a foreign language	2

Copyright restrictions	25
Policy Problem- patron has library fines	3
Total filled In house	299
Total returned to patron unfilled	145

Appendix 4C: Request filled from AUM Databases by Database

Academic OneFile	1
Business Insights & Essentials	1
Academic Search Premier	9
Business Source Premier	1
Campus Research	6
Congressional Publications	8
Ebscohost Newsbank	1
Educator's Reference Complete	1
Expanded Academic ASAP	1
Infotrac General OneFile	2
JStor	33
Literature Criticism Online	2
Literature Resource Center	2
Materfile Premier	1
NetLibrary	2
Oxford Journals	2
Project Muse	5

ProQuest Criminal Justice	1
ProQuest Newstand	1
ProQuest Nursing	1
ProQuest Research Library	7
PsycARTICLES	1
Sage Publications	5
Science Direct	5
SocINDEX	5
Travel & Leisure Close-up (trial)	1
Total filled from AUM databases	105

Appendix 5: Borrowing Requests by Dept and User Status*

Department	Faculty	Graduate	Staff	Undergraduate	Total
Accounting	8	0	0	6	14
Advising	0	0	1	0	1
Biology	7	3	60	76	146
Communication	14	0	0	19	33
Counseling and Leadership	0	0	30	0	30
Early Childhood Education	0	2	0	1	3
Economics	3	0	0	0	3
Education	0	45	0	0	45
English	437	37	0	37	511
Fine Arts	25	0	5	0	30

Foundations	8	8	0	0	16
History	379	13	0	39	431
Information Systems	0	1	0	0	1
International Studies	0	17	0	0	17
Justice and Public Safety	5	0	0	19	24
Library	33	0	58	1	92
Management	1	0	0	2	3
Marketing	11	0	0	0	11
Math	31	2	3	1	37
Medical Technology	4	0	4	0	8
Nursing	17	0	0	25	32
Visiting Scholar	1	0	0	0	1
Physical Sciences	120	0	0	1	121
Poli Sci/ Public Admin	4	88	1	1	94
Psychology	32	35	0	2	69
Sociology	24	3	0	3	30
Sponsored Programs	0	0	6	0	6
TOTAL	1154	254	168	233	1809

*Total includes items that were unfilled or filled "in house"

Appendix 6 UB/ALLIES Lending Requests Filled/Unfilled 6/1/2014-5/31/2015

Status	Requests
Filled	91
Unfilled: In Process	1
Unfilled: Not owned	1

Unfilled: Not found	15
Unfilled: noncirc	1
Cancelled	1
Total	110

Lending Statistics by Patrons' Home Library 6/1/2014-5/31/2015

Library	Checkouts	Requests
Alabama	40	30
Auburn	227	57
Jacksonville State	20	23
UAB	3	0
Total	290	110

Borrowing Statistics by Holding Library 6/1/2014-5/31/2015

Library	Checkouts	Requests	Walk-in Checkouts (estimated)	Unfilled Requests (estimated)
Auburn	410	193	217	0
Alabama	73	85	No data	12
UAB	68	73	No data	5
Jacksonville State	47	43	4	0
Total	598	394	221	17

Library Automation

Submitted by:
Tim Bailey, Systems Librarian

Mission

According to the Library Mission Statement, the AUM Library “provides access to information resources to support the curriculum and research needs of AUM’s students, faculty and staff.” Library Automation does this by providing access to our many electronic resources, including databases, searchable indexes, and the online catalog, and indirectly by providing access to data on the use of these resources for collection development purposes. Access to the electronic resources is provided for both on campus and off campus users.

Voyager

During the 2014-2015 year, Library Automation continued to maintain a high-level of workload. With the continued addition of numerous electronic bibliographic records, the number of records in the Library’s Voyager online catalog has grown to 1,155,144 bibliographic records as of 6/1/2015 (see Table 1). An additional 56,752 suppressed bibliographic records for items no longer owned by the Library remain in the catalog.

Library Automation uses Voyager functions to provide data for use in the collection development process. These functions included setting up Access Reports that pull detailed information about purchases, invoices, and line items. These reports will be especially useful during auditing. SQL queries for use with Access Reports were created/revised and distributed.

Other new statistics pulled include the setup of the Voyager search logging functions. This search logging allows the retrieval of data including the number of searches run during a given time period (see Table 2), the search strings, and the internet IP address of the system running searches.

E-mail notices notifying patrons of incipient overdue and fines and fees continue to be generated by Access Services, reducing the costs associated with printing and mailing notices on paper. These notices are e-mailed using Voyager’s Reporter client, interfacing with the AUM e-mail server. Assistance was provided in saving/recovering notices already sent.

Electronic records continued to be added to the catalog (see Table 3). These included the EBSCO ebook collection (formerly the NetLibrary collection), GPO, and Springer e-books collections, and the U.S. Congressional Serials Set records.

Records continued to be added to Voyager for both the internet (9,501 records added in 2014-2015) and government documents (14,104 records added) locations (see Table 3). These records included the continued addition of the Springer e-book collection, the addition of e-journal records, Government Documents, Films on Demand records, and the continued addition of the Humanities E-book Collection holdings, among others. The suppressed bibliographic records in location “internet” are due to the Springer e-books, many of which have only the front matter, which is enough to count as “full text” by Springer’s definition; for our users, being linked to an electronic book which asks for payment for access is not desirable, so the records are suppressed until verification.

A total of 3,372 records were deleted from Voyager (see Table 4). These records were mostly composed of items removed from the main circulating collection, periodicals, offsite storage, 2nd floor storage, and Reference (including legal reference) locations. Items were removed from other areas as well, though these five areas were the ones principally involved in the discarding.

In October 2014, the EBL Demand Driven Access program was begun. An initial load of 9,456 records was placed into the Voyager catalog after a slight delay while the issue of record availability notification was determined. Initially, notifications were only being sent to the Collection Development Librarian; this caused an unfortunate delay in retrieving, processing, and loading the records.

Beginning in the Spring 2013, the patron expire update was run as was the patron purge function. This process allows the deletion of patrons who are no longer attending AUM and who have not been active within three years. The deletion of patrons with historic fines was not enabled, allowing the recovery of that data should it be needed. This process is not run continuously, as the need is not pressing. However, it will be ran during each semester break. Student records were loaded into Voyager twice a week.

Database (non-Voyager) Maintenance

Continued declining budgets for the Library required cancellation of databases. However, the Library continues to leverage the demand for electronic access whenever it can; among decisions made this year was to continue the move to electronic-only access to periodicals wherever possible. Work to replace or supplement printed subscriptions wherever possible as an adjunct to the cancellation process and to free up space in the Library continued.

The number of databases listed on the Library’s databases by alphabetic order page is now at 158 databases. A number of these are “transitional” in nature, such as WorldCat Local moving to WorldCat Discovery—while both resources exist, each is listed separately. There are also 234 proxied resources, a rise from the 2013-2014 year count of 174 resources. These resources include databases, electronic journals, electronic monograph collections and websites. The

increase in these resources can be attributed to the continued addition of electronic journals in replacement of printed subscriptions. Usage statistics for the databases and logins to retrieve these statistics were provided to the appropriate parties throughout the year.

The EZProxy software, which handles the authentication of patrons for off-campus access to the Library's databases, was updated in August 2014. Serials Solutions, the Library's third party journal finding service, continued to be updated to reflect current holdings and includes e-journals from individual publishers as well as some non-full-text databases and monographic collections.

Database trials through the Network of Alabama Academic Libraries (NAAL) and from vendors of databases the Library is considering were conducted in October and March, as well as intermittently throughout the year. The trial databases are listed on a database trial page in LibGuides.

The Systems Librarian works with the College of Nursing & Health Sciences to ensure that cross-enrolled students have off-campus access to the Library's databases. Most queries concerning off-campus access come from faculty and nursing students at the Auburn campus.

Other Activities

The ILLIAD installation was updated in January 2015, during the break between semesters. Karen Williams, of Access Services, notified the Library Technology department that ILLIAD was due for updating just before the holiday break I, December 2014. This was due to upgrades at the OCLC end. Larry Brumby, Library Technology, worked with Atlas Systems to get the update package downloaded and installed. ILLIAD was updated to version 4.5, and connectivity to Blackboard was confirmed by IT Services.

In early 2015, the Library Technology department worked with Circulation-Reserves and IT Services to resolve an issue of communication between the ARES Reserve system and Blackboard. Library staff and instructors were able to post reserves in ARES, but these reserves were not available in Blackboard. Researching the issue and working with Technical Support at Atlas Systems and Blackboard, the Systems Librarian, Tim Bailey and Larry Brumby narrowed the issue down to the blackboard side of things. IT Services installed the correct security certificate and made changes to allow Blackboard to trust ARES, and service was restored. ARES was then updated to version 4.5.

EBSCO EDS is the Library's "discovery service," branded as Multisearch on the Library's website. A discovery service is a third party subscription-based service which seeks to integrate numerous data sources (including the library's online catalog and online serials databases) into one seamless interface. Throughout the year, weekly updates of holdings were sent to EBSCO

for replacement of older holdings, allowing for currency of data. New resources were added as they were licensed by EDS.

Work with Technical Services and Public Services

In collaboration with John Gantt, and Amanda Scott, Technical Services Department, a workflow for loading and verifying access to new records from the Springer collections was established. This workflow continued to be used, and it appears to be effective.

Removal of materials from the AUM Library continued, albeit at a slower pace than in previous years (see Table 4). Technical Services along with the Library Technology department was highly involved in the process of removing materials from the Library.

The inventory begun in Spring 2014 continued through the year and was expanded to encompass the main circulating collection, the reference collection, offsite and 2nd floor storage, among other areas. The Library Stacks Management System (LSMS) for the inventory was installed on a second laptop and the Access queries tweaked to include the Reference and Periodicals collections. Troubleshooting on problems encountered during the inventory process continued as well. Secondary installations to serve as a “catch” for items missed in initial sweep (i.e., items checked out when section initially inventoried, now returned and to be accounted for) were created, and the workflow was modified to accommodate new and larger areas of the collection.

Goals for the Upcoming Year

1. Ensure continuous operation of the system; communicate regularly with Auburn Library and with AUM staff and vendor as needed. Arrange alternative sources for system when needed.
2. Provide training to new staff members on system functionality for their area(s) of responsibility.
3. Continue with the deletion of expired patron records in Voyager.
4. Troubleshoot problems with databases.
5. Keep current with changes and upgrades to databases.
6. Communicate with EBSCO as needed. Maintain the multi-search Discovery Service and make recommendations on changes and upgrades.
7. Communicate with all vendors as needed to correct and troubleshoot problems with Library systems and technology.

Table 1
Number of Records in Voyager

Bibliographic count

- unsuppressed records = 1,155,144
- suppressed records = 56,752

Item count

- unsuppressed records = 299,491
- suppressed records = 40,289

Holdings count

- unsuppressed records = 1,244,009
- suppressed records = 22,728

Table 2
Searches in Voyager

1,852,553 searches run between June 1, 2013 and May 31, 2015

- 2,509,620 searches run in the same time period for 2013-2014
 - 1,859,939 searches run in 2012-2013
 - 436,958 searches run in 2011- 2012
 - 392,903 searches run in 2010-2011

Table 3
Bib Records Added to Voyager

Bibliographic records added to location internet = 6,029 unsuppressed; 3,472 suppressed

- 738,007 total unsuppressed bib records in location internet as of May 31, 2015
- 3,664 suppressed bib records
- monographs in internet locations = 734,485 unsuppressed; 3,598 suppressed
- Serials in location internet = 922 unsuppressed; 57 suppressed
- Other formats (only 9 suppressed) = 2,600

Bibliographic records added to location Government Documents = 14,048 unsuppressed; 56 suppressed

Table 4
Items Deleted from Voyager

3,372 items deleted in total from all locations, including reserves

- 569 from location main
- 176 from location “main,bc” (Browsing collection)
- 6 from location “main,os” (oversized)
- 131 in location “per”
- 7 from location “per.film”
- 742 from location “ref”
- 154 from location “ref,leg3”
- 18 from location “ref,resv”
- 1,124 from location “stor,2nd” (2nd floor storage)
- 28 from location “offsite” (offsite storage facility)
- 7 from location “spec” (Special Collections)
- 6 from location “av”
- 1 from location “cdrom”
- 50 from location “circ”
- 17 from location “disk”
- 3 from location “gpo” (Government Documents)
- 111 from location “internet”
- 5 from location “video”
- 111 from location “resv” (Reserves)
- 75 from location “juv” (Juvenile Collection, 5th floor)
- 21 from location “pic” (Picture Books, 5th floor)
- 6 from location “rref” (Ready Reference)
- 3 from location “sat” (State Approved Textbooks)
- 1 from location “ill”

Library Instruction

Submitted by:
Rickey Best, Collection Development Librarian

The Library Instruction program supports the mission of the Library to facilitate lifelong learning within the AUM community by teaching the information literacy skills necessary to effectively locate, evaluate, and use information.

The Library Instruction program saw a decrease of 25.3% in the number of sessions taught and 17.1% in the number of students attending those sessions over the previous year (see tables below). Beginning with the Fall 2013 semester, students in ENGL1010 were no longer required to do a research assignment. Consequently we saw a 56% decrease in the number of sessions done for English Composition courses over the year. The English composition courses accounted for 28.8% of the sessions taught, down from 36.7% last year.

Library Instruction Sessions Compared with 2008-2009, 2009-2010, 2010-2011, 2011-2012, 2012-2013, 2013-2014 & 2014-2015

Month	Instruction Sessions 2008-2009	Instruction Sessions 2009-2010	Instruction Sessions 2010-2011	Instruction Sessions 2011-2012	Instruction Sessions 2012-2013	Instruction Sessions 2013-2014	Instruction Sessions 2014-2015
June	13	18	15	9	10	6	6
July	5	3	3	4	4	1	1
August	6	8	8	7	10	17	5
September	37	45	27	21	14	8	12
October	17	19	19	36	26	14	10
November	14	3	26	14	12	2	2
December	0	0	0	0	0	0	0
January	24	19	12	13	5	3	4
February	15	15	19	9	23	19	14
March	10	15	13	15	8	4	4
April	6	8	14	4	7	5	1

May	0	3	0	0	0	0	0
Totals	147	156	156	132	119	79	59

**Number of Students Attending Library Instruction Sessions
2013-2014 Compared with 2008-2009, 2009-2010, 2010-2011,
2011-2012, 2012-2013, & 2014-2015**

Month	Students 2009-2010	Students 2010-2011	Students 2011-2012	Students 2012-2013	Students 2013-2014	Students 2014-2015
June	234	197	139	131	79	117
July	32	27	46	52	17	8
August	144	136	143	197	300	170
September	843	519	377	232	120	203
October	353	285	513	402	200	165
November	61	413	197	180	36	38
December	0	0	0	0	0	0
January	367	241	270	58	54	66
February	362	303	157	389	314	226
March	264	201	214	125	80	61
April	132	193	75	110	85	11
May	56	0	0	0	0	0
Totals	2,848	2,515	2,131	1,876	1,285	1,065

**Library Instruction Sessions for English Composition Courses
Compared with 2009-2010, 2010-2011, 2011-2012, 2012-2013,
2013-2014 & 2014-2015**

Month	2009-2010	2010-2011	2011-2012	2012-2013	2013-2014	2014-2015
June	10	7	1	4	1	0
July	2	1	2	0	1	1

August	0	1	4	1	0	0
September	18	11	5	6	4	4
October	13	12	19	20	9	3
November	2	17	10	9	0	0
December	0	0	0	0	0	0
January	4	13	5	2	0	3
February	11	11	5	14	13	6
March	8	5	11	6	0	0
April	5	10	3	4	1	0
May	0	0	0	0	0	0
Totals	73	77	67	66	29	17

Reference

Submitted by:

Maranda Faulk, Senior Library Associate

Reference supports the mission of the AUM Library by providing access to information resources to support the curriculum and research needs of AUM's students, faculty, and staff and assists in providing for the informational needs of the general public.

Reference transactions (reference questions, directional and telephone questions) decreased during the summer and spring semesters for an overall decrease of 7%. However, the numbers for the Reference transactions are best estimates only and tend to be underreported. Shelving of Reference materials and serials decreased each semester with an overall decrease of 23%.

Some microform materials were returned to the second floor of the Library from our off-site storage facility. This was done when space was cleared to make room for a Speech & Hearing classroom adjacent to the Speech & Hearing Clinic. The Clinic is located in the same building that houses our off-site materials.

TABLE 1: REFERENCE USAGE STATISTICS

SEMESTER	*REFERENCE TRANSACTIONS	**MATERIALS RESHELVED
<hr/>		
SUMMER		
2014-2015	1,426	256
2013-2014	1,604	384
% Change	- 11%	- 3
 FALL		
2014-2015	4,899	774
2013-2014	4,774	822
% Change	+ 3%	- 6%

SPRING

2014-2015	3,561	488
2013-2014	4,230	756
% Change	- 16%	- 35

TOTALS

2014-2015	9,866	1,518
2013-2014	10,608	1,962
% Change	- 7%	- 23%

* Reference Transactions include: **telephone requests; help with machines; directional questions; and general reference, which includes serials and assistance with electronic databases.**

** Materials Reshelfed (both paper and microform formats) include: **reference materials and serials.**

*** All statistics are “**best estimates only**” and **tend to be under-recorded** due to difficulty in recording all reference transactions and materials reshelfed.

Technical Services Department

Submitted by:
John Gantt, Head of Technical Services

Staff
Amanda Scott, Cataloging Librarian I
Anne Mulder, Senior Library Associate
Diane Westfall, Senior Library Associate
Anita Griffith, Library Assistant

Mission

Technical Services is comprised of three units: Acquisitions, Serials-Acquisitions and Cataloging. The Department actively supports the educational mission of the Library and the University community by acquiring monographic, serial and electronic resources and by building and maintaining an online catalog that provides accurate and up-to-date information about the universe of resources, both in the Library and online, that are available to the AUM community. We create records for the materials we acquire and classify them in order to make those materials accessible. The Department is responsible for the ongoing maintenance and quality control of the information in the catalog. Our goal is to ensure that the catalog facilitates the identification and retrieval of materials that support the scholarly, educational and personal needs of the AUM community.

Staff Changes

There were no staff changes in the Technical Services Department over the course of 2014-2015.

Statistical highlights

Acquisitions: After last year's 36.9% decline in new titles ordered, this year we experienced a much smaller decline. Acquisitions staff ordered 1,237 new titles in 2014-2015. This figure represents a decrease of 44 titles, or approximately 3.4% fewer than last year's total of 1,281. In addition, Acquisitions staff added 163 titles to the Browsing Collection. The following are our cumulative statistics for gifts received this year by category: 75 hardback books; 104 paperbacks; 391 periodical issues and 35 videos and other miscellaneous-format items, for a total of 605 items. This total reflects a decrease of 104 gift items, or 14.7% fewer than we received last year (709).

The Acquisitions unit received 1,441 volumes/items (primarily books, but also videos, CD-ROMs, and items of other types), or 286 fewer items than last year, which represents a decrease of about 16.6%. The small declines observed this year in both titles ordered and items received can likely be attributed in part to the ongoing budgetary constraints we are experiencing, as well as an increasing trend in our collection development towards acquisition of electronic books and other materials, streaming video content, and the like.

Acquisitions staff also completed the physical processing of 1,498 books this year.

Cataloging: Cataloging staff added 1,582 titles to the catalog, which represents a decline of 20.5% from last year, when we added 1,991 titles. This figure includes print materials (both gifts and purchased items) as well as audio-visual materials. As noted above, the decline in new print titles may be attributed in part to the fact that we are expanding our electronic book holdings, both through consortial purchases of larger sets of e-books and through our initial foray into demand-driven acquisitions. In addition, given the declining availability of funds for books in the budget and no significant improvement in the state's economic situation on the immediate horizon, annual statistics for titles added are likely to remain in the modest range for the foreseeable future. The number of volumes added to the collection (for titles already held) also declined this year. Last year 458 such volumes were added; this year we added 102, for a decrease of about 77.7%. This figure includes multi-part monographs (both gifts and purchased items), annuals and other continuations, and periodical volumes from the bindery. Much of the decrease in added volumes can be attributed to the continuing trend of dropping serial print subscriptions in favor of electronic-only access. Eighteen copies of works already held were added to the collection this year; given our budgetary priorities and physical space constraints, our focus is on acquiring new materials, rather than adding copies of items already held.

Because the 2nd floor reference and periodicals withdrawal project continued well into 2014-2015, our statistics once again reflect a high number of items withdrawn from the collection. Taking into account items weeded from all locations (primarily Reference and Periodicals, but also Main and Microfilm), we withdrew 948 titles, 3,553 added volumes, and 104 copies, for a total of 4,605 volumes/items withdrawn, which is far fewer than last year's total of 23,301, but is still a remarkable number. In a more typical year, withdrawal numbers would be substantially lower; for example, over the course of the academic year 2010-2011, we withdrew a total of 900 volumes.

Projects:

Inventory project: With all its "sub-projects", the inventory project was one of the most major projects of the year in terms of staff time and effort expended. Unlike the withdrawal projects discussed below, the inventory project posed a completely different challenge in that the collection had not been inventoried in a long time, and probably never to this extent. The project was unique in scope, both in terms of the extent of Library locations included as well as the number of departments actively involved in the work. In Technical Services, our portion of the project was extensive and time-consuming, and can be summed up as falling into two broad categories: 1) Correcting cataloging errors and other problems with items brought to us by our Library colleagues, which in some cases was as simple as fixing an incorrect barcode or an incorrect call number on the label, and in other cases entailed more in-depth investigation and corrective work in Voyager, or even full cataloging attention in the case of items that were not found in the Voyager catalog at all; and 2) Barcoding and creation of item records for substantial swaths of the collection which were never previously barcoded nor inventoried at the item level, particularly in Periodicals. Although the project has been a tremendous amount of work for all concerned, including Technical Services, it has been effort well spent so far, as our catalog is substantially more accurate as a result, and once the project has been completed, the

catalog will reflect all of our holdings more accurately than ever before. (The Periodicals and Legal Reference portions of the project were still ongoing at the end of the academic year.)

2nd floor withdrawal projects (Periodicals/Reference): This academic year, the Department once again expended a great deal of time and energy on withdrawal of periodical and reference materials. As noted just above, we withdrew a total of 4,605 volumes/items for the year. Of that number, 4,481 were print volumes (comprised of 1,555 monograph/reference items and 2,926 periodical volumes), and 124 were microform items. A significant proportion of the withdrawn periodical items were deselected because they were available electronically, in many cases through the JSTOR database. Our monograph/reference withdrawal statistics were significant as well, partly as a result of our decision to withdraw a substantial number of our literary criticism volumes in favor of electronic access to that content. All of these withdrawals required attention to and editing of records in both the Voyager and OCLC databases, as well as physical processing of individual items withdrawn. Many of the titles in question required time-consuming research and resolution of problems with records in order to ensure the accuracy of our holdings in Voyager and OCLC. As has been the case with previous withdrawal projects, Technical Services faculty and staff pulled together and worked effectively as a team to complete a substantial amount of work in a relatively short period of time.

NAAL/Springer e-book project: We spent significant time and effort on the Springer e-book project, checking the associated records in Voyager to verify that links to Springer e-content were working, and suppressing or un-suppressing records as necessary. We participated in the Library's efforts to check the NAAL master list of Springer e-book titles against our Voyager catalog, identifying which records were not in Voyager at all, and worked on adding records to Voyager for Springer e-content as necessary.

Pilot project for Demand-Driven Acquisitions (DDA): Another noteworthy project that took place this year was our initial foray into DDA of e-book content. For this pilot test, we selected a few subject areas, and we budgeted a relatively small amount of money (a few thousand dollars), but we were able to lay the groundwork for expanding our offerings in the future. Our efforts in this area were spearheaded by the Patron-Driven Acquisitions Subcommittee, which included the Systems Librarian and Collection Development Librarian in addition to Technical Services representatives. We met with acquisitions staff at AU to get some ideas about managing the workflow. As a result of our collaborative efforts, our Senior Library Associate in Acquisitions was able to set up a ledger and a workflow for handling DDA transactions, and our initial results have shown promise and potential as a cost-effective way to expand offerings to our users.

Staff Activities

- Diane Westfall attended acquisitions- and cataloging-related webinars, including one on EBL's LibCentral and a 2-day ALCTS e-forum, "New Trends in Library Content Acquisitions", as well as numerous OCLC webinars. She successfully completed a 3-day online training course, "Copy Cataloging of Monographs Using RDA." She also continued to serve on the Patron-Driven Acquisitions Sub-committee. She met with Sean Keough and Lindsey Schell regarding Demand-Driven Acquisitions (DDA) options with EBL, and she visited AU's Acquisitions Department to learn about their DDA policies and related acquisitions workflow. She created a new ledger in

Voyager for electronic books and successfully integrated the DDA pilot project into her acquisitions workflow. She attended several AUM Human Resources-hosted training sessions on topics such as stress reduction, eliminating unconscious bias, establishing boundaries, and working effectively with others. She completed mandatory training in Title IX reporting and Security Awareness, and she completed numerous online assignments and tools designed to meet requirements in the area of cultural competency and diversity. Diane volunteered at the Montgomery Area Food Bank. In addition to her regular acquisitions and copy cataloging duties, she also contributed significant assistance to the inventory project, correcting problem items, as well as the 2nd floor periodical and reference withdrawal project.

- Anne Mulder continued working with vendors on e-journal title-level subscriptions and worked with staff in Technical Services and Systems to facilitate the process of getting records and links into Voyager. She investigated problems with serial holdings records and updated and corrected records as necessary. She successfully completed a 4-week online course entitled “Fundamentals of Electronic Resources Acquisitions,” given by the Association for Library Collections & Technical Services (ALCTS). She attended a Campus Safety training workshop and a presentation on safety given by AUM’s Police Chief, Brenda Mitchell. Anne completed the required training on Mandatory Reporting for Title IX and successfully passed the post-training assessment, and she completed the SANS Security Awareness training. She attended an HR training class in “How to Identify and Eliminate Unconscious Bias,” as well as the presentation given by Dr. Harris-Fain for Banned Books Week on the subject of banned graphic novels. As part of the 2nd floor periodicals withdrawal project, Anne also assisted with resolving problems related to serial records, and with respect to the inventory project, she volunteered her help and assisted extensively with the barcoding of periodical volumes. Her work on that project was crucial in helping us to avoid a potential backlog of many carts of periodical volumes.

- Anita Griffith became a full-time Library Assistant in 2013 with a primary appointment in Reference, but she continues to assist us with Serials, and so I am including her in this report, but I am only listing activities that pertain to her work with us in Technical Services. Over the course of 2014-2015, in addition to her ongoing work with Serials (checking in and physically processing new issues, generating claims for missing issues, etc.), Anita provided diligent assistance with several important projects, including the 2nd floor periodicals withdrawal project, the reference withdrawals project, the Literary Criticism withdrawal project (actually, a sizeable subset of the reference withdrawals project), and an inventory of the Baker & Taylor-leased browsing books in our collection. She also played a key role in the legal reference project, which proved to be a thorny and time-consuming component of the Library-wide inventory project, requiring significant time and effort on Anita’s part in researching problems with records and ensuring that our catalog holdings were accurate and that item records were created for legal reference materials. Her work with the aforementioned projects also required a great deal of research and time spent identifying problems and inaccuracies in our records, in order to get those errors and discrepancies corrected. Her attention to detail and accuracy were key assets contributing to our successful progress on these projects.

- Amanda Scott continued to serve as the Secretary/Treasurer of the Alabama Chapter of the Special Libraries Association. She also served on the AUM Library Collection Development Committee and the Patron-Driven Acquisitions Subcommittee. She served as the Local Funding

Information Network Supervisor for the Foundation Center, and in this capacity, she co-taught a LibGuide class with Barbara Hightower and taught a session entitled “Getting Started with Foundation Grants to Individuals Online.” At the University level, she served on the Calendar Committee, Faculty Handbook Committee, and the WAC Committee. Amanda co-authored a paper with Rickey Best and Tim Bailey, entitled “Cost Differentials between E-Books and Print in Academic Libraries,” which was published in *College & Research Libraries* in 2015. She attended the Annual Convention of the Alabama Library Association in Point Clear, where she gave a presentation entitled “Classifying Video Recordings of Operas and Musicals Using Library of Congress Classification: Common Practices,” and she submitted a proposal for a longer version of this presentation to the Southeast Chapter of the Music Library Association. Amanda attended webinars and participated in online training sessions including Foundation Center training on effective communications, online training content available from the Music Library Association, and local training in Business resources for the Cornerstone assignment and InfoEd SPIN. She contributed to the 2nd floor withdrawal project, and she assisted extensively in correcting problems discovered in the inventory project, from locations such as Main, Juvenile and Reference, as well as problems discovered in the legal reference barcoding project. In addition, Amanda assisted with the NAAL/Springer e-book project.

- John Gantt was the Faculty winner of the 2014 Betty J. Tims Award for Outstanding Service, an award presented by the Friends of the AUM Library. He continued to serve as Treasurer of the Alabama Library Association, which entailed extensive work in overseeing the Association’s bank accounts as well as drafting a proposed operating budget for the Association for 2015-2016. (John also successfully presented this proposed budget to Executive Council for their approval, but that final approval technically took place in early June 2015, just after the period under review here.) He continued to serve as the Library’s representative on the Faculty Welfare Committee and the Outreach Grant Committee. He served on the AUM Library’s Collection Development Committee, the Patron-Driven Acquisitions Subcommittee, and the Library Dean Search Committee. John agreed to chair the Search Committee for the Library Instruction Coordinator/Archives & Special Collections Librarian. He also accepted new appointments to serve on the Lectures Committee and the Common Reading Program Committee. He took part in the Annual Convention of the Alabama Library Association in his capacity as Treasurer. John attended OCLC webinars and the OCLC Member Forum, as well as a ProQuest demonstration of EBL and ebrary e-book options. He also oversaw and coordinated the Department’s contribution to the 2nd floor reference and periodicals withdrawal project, which entailed editing of Voyager records, researching and correcting of problematic records, maintaining and compiling statistics on items withdrawn, and maintaining accurate information on our holdings in the local catalog and in OCLC WorldCat, the international bibliographic database. He contributed extensively to the Technical Services-related aspects of the inventory project, which included researching and correcting problematic or erroneous records in Voyager, withdrawing items, changing location for items, and barcoding and creating item records for many items (primarily periodicals) that had not previously been barcoded, to name just a few. John also collaborated with the Systems Librarian, Tim Bailey and Cataloging Librarian I, Amanda Scott on the NAAL/Springer e-book project.